



Conflict Management Training

Seminar objective

The participants will be familiarized with major and most common conflict situations. Constructive ways to solve and deal with these situations will be trained by examples and role-plays.

Seminar content

- Perception of conflict
- Analysis of conflict situations
- Conflict situations occurring in the domain of leadership and upper management
- Conflict diagnosis and conflict resolution
- Negative and positive aspects of a conflict situation (disruptive factor or procreative tension?)
- Conflict-creating and conflict-resolving behaviour
- Helpful conversational techniques for conflict situations
- Eitable and in-itable conflict situations
- Analysis of case studies
- Conflict within and among groups
- Organisational and structural conflicts

Methodology

Practical approach Input from trainer Group exercises Individual feedback

Target audience

The training addresses upper and middle management from corporates of all sizes and industries as well as management from the financial and public sectors.

Course ref.

ENG8003

Participants

not more than 9 participants

Schedule

Day 1: 10:00 am - 5:00 pm

Day 2: 9:00 am - 4:00 pm

Location & dates

Münster

22.06.2023 – 23.06.2023

04.12.2023 – 05.12.2023

Frankfurt am Main

06.03.2023 – 07.03.2023

Fee

980,00 € (ex. VAT)

1.166,20 € (inc. VAT)

Price includes comprehensive training documents, coffee and tea, and lunch.



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1. Teilnehmer

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Veranstaltung Seminarcode

Ort Termin

Firmendaten/Rechnungsempfänger

Firma

Rechnung (Name)

Straße/Nummer

PLZ/Ort

Telefon/Fax

Branche

Datum

2. Teilnehmer

Name/Vorname

E-Mail

Mobilnummer

Veranstaltung Seminarcode

Ort Termin

Anzahl der Mitarbeiter in Ihrem Unternehmen

Kundennummer

Anmeldebestätigung (E-Mail)

Unterschrift