



Intercultural competence

Working in international teams

Seminar objective

Successful collaboration in international teams requires an awareness of how people perceive, feel, think and act in other cultures. A high level of empathy, cultural sensitivity and understanding are prerequisites for this. Participants will receive important suggestions and practical recommendations for working together in intercultural teams. Bring your experience from teamwork with you - and learn in this intercultural training how you can also successfully shape cooperation with international teams. Multinational environments offer you opportunities that you can develop further in this interactive training based on numerous practical examples. Your awareness of your own cultural understanding will be sharpened and you will learn how to avoid cultural "stumbling blocks". In this way, you will be sustainably successful in an intercultural environment.

Seminar content

Conscious perception of one's own culture:

- Understanding one's own cultural imprint and one's own values and norms.
- Developing an understanding of cultural differences and our own patterns of action
- Peculiarities of intercultural communication processes
- Other countries - other customs?: Perceiving and expanding boundaries
- What to do in case of "culture shock"?

Interkulturelle Kommunikationsprozesse:

- Communication - creating a medium that is supported by everyone
- Creating trust and rituals
- Behavior at social occasions - which faux pas can be avoided?
- Differences in mentality and dealing with unfamiliar conventions
- Case studies

Understanding cultural dimensions:

- Intercultural communication processes - Intercultural learning readiness
- Recognizing central characteristics of different cultures
- Working in multinational teams - more than the sum of individuals
- Factors that determine success - and failure
- Team development - in a cultural context

Methodology

Simulation of everyday situations Exercises and case studies
Exchange of experiences and discussion Short trainer inputs
Moderated discussion

Course ref.

F2007

Participants

not more than 9 participants

Schedule

1. Day: 10:00 - 17:00
2. Day: 09:00 - 16:00

Location & dates

Münster

23.03.2023 - 24.03.2023
25.05.2023 - 26.05.2023
16.11.2023 - 17.11.2023

Fee

980,00 € (ex. VAT)
1.166,20 € (inc. VAT)

Included in the price: Working documents, certificate of participation, lunch and coffee breaks.



Target audience

Our seminar Intercultural Competence is aimed at specialists and managers from commercial enterprises of all sizes and sectors as well as from public administrations.



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Ich melde mich/Wir melden uns zu folgender Veranstaltung an:

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Mobilnummer

Veranstaltung Seminarcode

Ort Termin

Firmendaten/Rechnungsempfänger

Firma

Rechnung (Name)

Straße/Nummer

PLZ/Ort

Telefon/Fax

Branche

Datum

2. Teilnehmer

Name/Vorname

E-Mail

Mobilnummer

Veranstaltung Seminarcode

Ort Termin

Anzahl der Mitarbeiter in Ihrem Unternehmen

Kundennummer

Anmeldebestätigung (E-Mail)

Unterschrift